

PRIVACY POLICY

Portus Maritime, located at Honderdland 109p in Maasdijk, is responsible for the processing of personal data as described in this privacy statement.

Contact details

- <https://portusmaritime.com>
- +31641670013
- Portus Maritime is the Data Protection Officer of Portus Maritime. He can be reached at service@portusmaritime.com.

Personal data we process

Portus Maritime processes your personal data because you use our services and/or because you provide this information to us yourself. Below is an overview of the personal data we process:

- First and last name
- Telephone number
- Email address
- Other personal data you actively provide, for example by creating a profile on this website, in correspondence or by phone
- Data about your activities on our website

Special and/or sensitive personal data we process

Our website and/or service does not intend to collect data about website visitors who are younger than 16 years old, unless they have permission from their parents or guardian. However, we cannot verify whether a visitor is over 16. We therefore advise parents to be involved in the online activities of their children, in order to prevent data being collected about children without parental consent. If you are convinced that we have collected personal data about a minor without such consent, please contact us at service@portusmaritime.com and we will delete this information.

For what purpose and on what legal basis we process personal data

Portus Maritime processes your personal data for the following purposes:

- Sending our newsletter and/or promotional materials
- To call or email you if this is necessary to provide our services
- To inform you about changes to our services and products
- Portus Maritime analyzes your behavior on the website in order to improve the website and tailor our products and services to your preferences
- Portus Maritime also processes personal data when we are legally required to do so, such as data needed for our tax return

Retention, modification or deletion of personal data

Portus Maritime does not retain your personal data longer than strictly necessary to achieve the purposes for which the data is collected. We apply a minimum retention period of 7 years. Portus Maritime will delete personal data from its systems without unreasonable delay if, among other things:

- a. the personal data is no longer necessary for the purposes for which it was processed
- b. the data subject objects to the processing of their personal data and this objection is justified
- c. the personal data is incorrect or outdated

Portus Maritime is not obligated to delete personal data in any of the situations defined by law in which the “right to be forgotten” does not apply.

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Sharing personal data with third parties

The data you provide to us may be shared with or made accessible to third parties if this is necessary for the execution of the purposes described above. With these parties (processors), we naturally make the necessary agreements to ensure the security of your personal data. We will not share the data you provide with other parties unless this is legally required or permitted. We may also share personal data with third parties if you provide us with written consent to do so.

Cookies, or similar technologies, we use

Portus Maritime uses only technical and functional cookies, as well as analytical cookies that do not infringe on your privacy. A cookie is a small text file that is stored on your computer, tablet or smartphone during your first visit to this website. The cookies we use are necessary for the technical functioning of the website and for your user experience. They ensure that the website works properly and remember your preference settings. They also help us optimize our website. You can opt out of cookies by adjusting your internet browser settings so that it no longer stores cookies. In addition, you can delete all previously stored information via your browser settings.

Access, correct or delete your data

You have the right to view, correct or delete your personal data. You can do this yourself via your account's personal settings. In addition, you have the right to withdraw any consent for data processing or to object to the processing of your personal data by our company. You also have the right to data portability. This means that you can submit a request for us to send the personal data we hold about you in a computer file to you or to another organization of your choice. If you wish to exercise your right to object and/or your right to data portability, or if you have any other questions or comments regarding data processing, please send a detailed request to service@portusmaritime.com. To ensure that the request for access is made by you, we ask you to include a copy of your identification document with your request. In this copy, please black out your passport photo, MRZ (machine readable zone at the bottom of your passport), passport number and Citizen Service Number (BSN). This is to protect your privacy. Portus Maritime will respond to your request as quickly as possible, but no later than within four weeks. Portus Maritime also wishes to inform you that you have the right to submit a complaint to the national supervisory authority, the Dutch Data Protection Authority. You can do so via the following link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

How we secure personal data

Portus Maritime takes the protection of your data seriously and implements appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized alterations. If you believe your data is not properly secured or if you suspect misuse, please contact our customer service or email us at service@portusmaritime.com.

Legal adres

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